

## IMPORTANT WATER INFORMATION FOR THE REOPENING OF BUILDINGS

Please find below guidance for buildings that have had full or partial building shutdowns during the COVID-19 pandemic responses that resulted in reduced or no water use. Long periods of water stagnation have the potential to increase health risks. Building owners and managers can mitigate these risks by following these recommended steps:

1. Prior to re-opening, the building water system should be completely flushed.
  - a. All cold water taps should be run for approximately 3-5 minutes to flush your service connection and interior plumbing with water from the service main.
2. Empty and clean automatic ice makers and water chillers.
3. Drain and re-fill your hot water heater if the temperature is set below 113 degrees Fahrenheit.
4. Service Connections with water softener/cartridge filters should be run through a regeneration cycle or other procedures recommend by the manufacturer.
5. Water reservoirs in tall buildings should be drained and refilled (as applicable).